

Who to Call

Academic Fairness and Policy: The Academic Ombud

Academic Fairness, Course Concerns, Honor Code Violations

The Academic Ombud provides an impartial space for students to explore their options if they have a question about Academic Fairness. Contact the Ombud about grade fairness concerns, your rights if accused of plagiarism or cheating, or any other academic policy issue.

ombud@georgetowncollege.edu

502 863-8169

Accommodations, Academic Planning, and Tutors: Student Services

academic planning, Accessibility, Disabilities, emotional support and service animals, SCHEDULE HELP, TEXTBOOKS, TUTORS

The Office of Student Services oversees advising and other programs designed to help you do well in your courses. Student Services staff can help you drop and add classes, obtain textbooks, sign up for tutoring, and build a four-year plan. Student Services supports a campus community that is equitable and sustainable for all of its members. The office works with qualified students to develop an individualized accommodations plan for their student experience at GC.

accommodations@georgetowncollege.edu

502 863-7073

student_services@georgetowncollege.edu

502 863-7070

Billing and GCards: Student Accounts

Bills, Payment Plans, Student ID card

Contact the office of Student Accounts if you need to pay a bill or get a GCard.

student_accounts@georgetowncollege.edu

502 863-8700

Cafeteria and Mulberry Café Hours and Meal Plans

Campus dining, cafeteria

Want to know what hours the Caf and Mulberry Café are open? Hours of operation are listed on the site below, as well as information about meal plans.

[Dining Hours and Meal Plans](#)

Campus Organizations

Clubs, Fraternities and Sororities, Student Groups

Interested in joining a campus group, or just want to know what's going on? Follow groups on Facebook or Instagram! For a complete listing of campus organizations, follow this link.

<https://handbook.georgetowncollege.edu/student-organizations>

Campus Safety

Parking, Safety Escort, Unlocks

Students may call Campus Safety for parking or safety concerns, and may request escort anytime they do not feel safe walking on campus. Should students be locked out, they should call RAs and RHCs first, but may also call Campus Safety if they can't get help from them.

502-863-8111 or 502-863-7014

Campus Safety Operations Supervisor Randy Jones can also be reached by email at randy_jones@georgetowncollege.edu.

Counseling and Therapy: The Counseling Center

Counseling Appointments, Mental Health, Student Resources

Counselors in the Counseling Center help students to process many concerns, including and not limited to feelings of depression, anxiety, adjustment/life transition, and stress. Counselors are licensed in the state of Kentucky to provide counseling services to students currently enrolled at Georgetown College. To schedule an appointment, email the center at the address listed below.

If you believe you are experiencing a mental health crisis, please contact 911, the National Suicide Prevention Lifeline at 9-8-8, or text "GO" to 741-741 which is the Crisis Text Line.

counseling@georgetowncollege.edu

502 863-8062

Diversity and Inclusion: The Office of Diversity and Inclusion

Diverse Groups, Campus Inclusion

Reach out to the Office of Diversity and Inclusion to learn about or get involved with events on campus related to diversity, or with any concerns.

diversity@georgetowncollege.edu

502 863-7047

Faith and Service

local services, student-led ministry, Spiritual counseling

Faith and Service supports the spiritual needs of students. Contact for: pastoral care conversations (for example, having a hard time adjusting to college, parents going through a divorce, wrestling with challenges to your faith, etc.), information about getting connected to a local faith community and/or with local service opportunities, getting involved with a ministry on campus, prayer requests, calling/purpose of life questions, etc.

Bryan_Langlands@georgetowncollege.edu

502.863.8153

Financial Planning: The Student Financial Planning Office

FAFSA, Financial Aid, Scholarships, Student Loans, VA Benefits

The Office of Student Financial Planning helps students with all questions regarding institutional, federal and state aid, as well as scholarships and loans. Financial Planning can also assist with VA benefits for eligible students.

fp@georgetowncollege.edu

502 863-8027

Illness: Health Clinic

Medical Appointments, Vaccines

The student Health Clinic offers medical treatment for students with minor illness and injury. Additional services include basic vaccinations, routine physicals, administration of allergy injections, and annual women's health exams. Call the office to schedule an appointment.

In an emergency, contact 911 or go to the nearest emergency room.

502 863-8201

Information Technology Services

Canvas access, Computer issues, Portal (my.georgetowncollege.edu) access, college email address, internet

Information Technology Services (ITS) is here to help with your technology questions or needs. . ITS can help with resetting your password, helping you access Canvas or your college email, wifi / internet problems, and much more.

helpdesk@georgetowncollege.edu

502-863-8000

Jobs, Internships & Graduate School: Calling and Career

Vocational Discernment, Resume Prep, On-Campus Jobs, Internships, Grad School

The Graves Center for Calling & Career helps to prepare you for a successful 'Life after GC'. The office can provide guidance as you *discern* if the major you've selected is the right preparation path for your career goals, teach you how to *develop* the skills needed to be #CareerReady and *direct* you to resources that can connect you with information and opportunities.

callingandcareer@georgetowncollege.edu

503-863-8004

Maintenance Requests

Maintenance Needs

If you have a maintenance issue, login to the portal and then click "maintenance request" on the left side (or if on a phone, click the big blue arrow -> quick links -> maintenance request). Or, simply click [here](#). Then, enter the details of your issue (one per order). In an emergency (a life/health safety concern and has the potential to cause injury or significant damage to personal or College property if not handled promptly), call the Facilities Management Service Desk at 502-863-8179 during regular hours, or Campus Safety 502-863-8111 after hours. If phone lines are down, phone the Campus Safety Duty line at 502-542-9238.

Residence Life: Housing

Problems in Housing Units, Roommate Conflicts, Custodial or Maintenance Problems

The Housing Office in partnership with Residence Life is responsible for all operations within the Residence Halls including but not limited to: Roommate mediation sessions, monthly hall programming, and residence hall condition.

housing@georgetowncollege.edu

502-863-8371

Registration and Transcripts: The Registrar

Academic Records, Add/drop classes, Course schedules, Degree requirements

The Office of the Registrar oversees transcripts, registration, the Nexus program, FERPA (the federal law that governs access to your educational records), and the awarding of degrees. The Registrar can assist with schedules, credits, and other academic questions. The office is located on the first floor of Highbaugh Hall.

registrar@georgetowncollege.edu

502 863-8024

Sexual Misconduct and Gender Discrimination: Title IX

Reporting Sexual Misconduct or Discrimination, rights under title ix

Georgetown College prohibits discrimination and harassment on the basis of sex in academics, employment, and all of its programs and activities. Have you experienced or witnessed sexual misconduct or discrimination on the basis of sex, sexual orientation, or gender identity? If so, make a report to the Title IX Coordinator. *In an emergency, call GC Campus Safety at 502 863-8111 or Georgetown Police via 911.*

titleIX@georgetowncollege.edu

502 863-8373

Student Complaints

The "[Ask for Help](#)" page in the portal will allow you to find the appropriate path for your complaint.

Unethical or Unsafe Behavior When a GC Office Can't Help: Red Flag Reporting

Anonymous Reporting

Exhausted all other reporting options? Red Flag Reporting offers an anonymous reporting option for whistleblowers reporting fraud and abuse on campus. Please report issues to appropriate campus departments before submitting a Red Flag Report.

redflag@redflagreporting.com

877 647-3335